

Joann Tyson
1701 Palmer Avenue
Winter Park, FL 32789-2754

January 21, 2002

John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

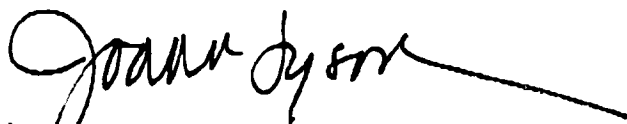
I am writing to give my support to the settlement that was reached between Microsoft and the Justice Department. The provisions that were set forth in the settlement are both fair and reasonable for all parties involved. It would be an imprudent decision by the government to reject the settlement and pursue this case still further in court.

Under the settlement, Microsoft will be making a number of specific changes to its products and business practices. For instance, Microsoft has agreed to license its Windows operating system products to the 20 largest computer makers on identical terms and conditions, including price.

Furthermore, Microsoft has agreed to reveal internal information about Windows to the competition. This is a first in an antitrust settlement.

There are many more concessions that hurt Microsoft and help its rivals. I am not sure what more the critics could want. Please support the settlement.

Sincerely,



Joann Tyson
407-644-9916
cc: Representative Ric Keller